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091101

APPENDIX LIDB AND CNAM SERVICE

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APPENDIX LIDB AND CNAM SERVICE

1. INTRODUCTION

- 1.1 This Appendix sets forth the terms and conditions for Line Information Data Base (LIDB) Service and/or Calling Name Database Service provided by the applicable AT&T Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) and CLEC.
- 1.2 Definitions of terms used in this Appendix are contained in the General Terms and Conditions, except as specifically identified herein. The following definitions from the General Terms and Conditions are legitimately related to this Appendix: SBC-13STATE (which excludes NEVADA in this Appendix), SBC-SWBT, PACIFIC, NEVADA, SBC-AMERITECH.

2. **DEFINITIONS**

- 2.1 **"Database (or Data Base)"** means an integrated collection of related data. In the case of LIDB and the CNAM Database, the database is the line number and related line information.
- 2.2 "Account Owner" means a telecommunications company, including <u>SBC-13STATE</u> that stores and/or administers Line Record Information and/or Group Record Information in a Party's LIDB and/or Calling Name Database.
- 2.3 **"Personal Identification Number"** (PIN) means a confidential four-digit code number provided to a calling card customer to prevent unauthorized use of his/her calling card number. LIDB and/or the LIDB administrative system can store a PIN for those line numbers that have an associated calling card.
- 2.4 "Query" means a message that represents a request to a Database for information.
 - 2.5 "Query Rate" means a per-query usage rate that applies to each Query received at an **SBC-12STATE** Database.
 - 2.6 "Query Transport Rate" means a per-query usage rate that applies to certain Queries transported from an <u>SBC-12STATE</u> STP to the SCP where LIDB and/or the CNAM Database resides and back.
 - 2.7 **"Response"** means a message that, when appropriately interpreted, represents an answer to a Query.

3. DESCRIPTION OF SERVICE

- 3.1 LIDB Service and/or CNAM Query provides CLEC with certain line information that CLEC may use to facilitate completion of calls or services. **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** provides LIDB Service Validation and Originating Line Number Screening (OLNS) Queries pursuant to the terms and conditions specified in the following tariffs:
 - 3.1.1 Tariff FCC No. 2 (applicable only to **SBC-AMERITECH**)
 - 3.1.2 Tariff FCC No. 73 (applicable only to **SBC-SWBT**)
 - 3.1.3 Tariff SNET Connecticut Access Tariff (applicable only to **SNET**)
 - 3.1.4 Tariff FCC No. 128 (applicable only to **PACIFIC**)
- 3.2 <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> will provide CLEC with access to <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> CNAM Database for CNAM Query except <u>SBC-AMERITECH</u> will provide access to its CNAM Database after May 17, 2000. CNAM Query allows CLEC to retrieve the name associated with a calling number for use in CLEC's Calling Name Delivery Service (CNDS).
- All CLEC CNAM Queries to <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> CNAM Database shall use a translations type of 005 and a subsystem number in the calling party address field that is mutually agreed upon by the Parties. CLEC acknowledges that such subsystem number and translation type values are necessary for <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> to properly process Queries to its CNAM Database.
- 3.4 CLEC acknowledges that CCS/SS7 network overload due to extraordinary volumes of Queries and/or other SS7 network messages can and will have a detrimental effect on the performance of SBC-SWBT, PACIFIC, SNET, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, at its sole discretion, shall employ certain automatic and/or manual overload controls within SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH will report to CLEC any instances where overload controls are invoked due to CLEC's CCS/SS7 network and CLEC agrees in such cases to take immediate corrective actions as are necessary to cure the conditions causing the overload situation.">SNET, SNET, <a href
- 3.5 Prior to <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> initiating service under this Appendix, CLEC shall provide an initial forecast of busy hour Query

volumes by LIDB Service Application, including CNAM Query. If, prior to the establishment of a mutually agreeable service effective date in writing, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, at its sole discretion, determines that it lacks adequate processing capability to provide LIDB Service and/or CNAM Query to CLEC, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, SNET, SBC-AMERITECH. Such termination will be without penalty to SBC-SWBT, PACIFIC, SNET, SNET, SBC-AMERITECH.

- 3.6 CLEC will update its busy hour forecast for each upcoming calendar year (January December) by October 1 of the preceding year. CLEC shall provide such updates each year that this Appendix is in effect; provided, the obligation to provide updates shall not extend for longer than the first three (3) years this Appendix is in effect, if it is in effect that long or longer.
- 3.7 CLEC understands that access to **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** LIDB and/or CNAM Database may not provide CLEC with access to all of the data of all Account Owners in **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** s LIDB and/or CNAM Database. When a region in **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** implements LIDB Data Screening by Account Owner, certain Account Owners may choose to limit or restrict CLEC from accessing their data. CLEC understands that **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** will comply with Account Owners' requests to so limit or restrict their data. Should CLEC desire access to any restricted Account Owner's LIDB Information, CLEC understands that any requests and negotiations for such access to the Account Owner's LIDB Information will be between CLEC and said Account Owner.
- 3.8 Account Owners are solely responsible for the accuracy and completeness of the Line Records they store in **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** LIDB and/or CNAM Database; accordingly **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** is not responsible for the accuracy or completeness of those Line Records. CLEC will resolve any disputes regarding data accuracy with the appropriate Account Owner.
- 3.9 <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> provides LIDB Service and/or CNAM Database as set forth in this Appendix only as such services are used for CLEC's activities on behalf of CLEC's local service customers where <u>SBC-13STATE</u> is the incumbent local exchange carrier. CLEC agrees that any use of <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> LIDB, for the provision of LIDB Service Applications and/or CNAM Query by CLEC outside of the area where <u>SBC-13STATE</u> is the incumbent local exchange carrier, will not be pursuant to the terms, conditions, rates, and charges of this Appendix or

Agreement.

4. PRICE AND PAYMENT

- 4.1 CLEC will pay <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> a per-Query rate for each Query initiated into <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> LIDB and/or CNAM Database. CLEC will also pay <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> a per-Query Transport Rate for each Validation and OLNS Query initiated into <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> LIDB and for each CNAM Query initiated into <u>SBC-SWBT</u>, respectively.
- 4.2 CLEC will pay a Service Establishment Nonrecurring Charge for each point code CLEC requests to activate, change, rearrange, or modify for its LIDB Service and/or CNAM Query and is set forth in Appendix Pricing. This nonrecurring charge applies per point code.
- 4.3 CLEC will also pay a Service Order Nonrecurring Charge for each request for service order activity to establish, change, rearrange, or modify LIDB Service, LIDB Service Application, and/or CNAM Query in **SBC-SWBT** and **SBC-AMERITECH**. The Service Order Nonrecurring Charge is set forth in Appendix Pricing.
- 4.4 CLEC will make payment to <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> for LIDB Service and/or CNAM Query based upon the rates set forth in Appendix Pricing. All tariffed rates associated with LIDB Services and/or CNAM Query provided hereunder are subject to change effective with any revisions of such tariffs.
- 4.5 Except as set forth in Section 4.11, <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> will record usage information for CLEC's LIDB Service Queries and/or CNAM Queries terminating to <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> will use its SCPs as the source of usage data.
- 4.6 If there is a dispute associated with a monthly bill, the disputing Party will notify the other in writing within ninety (90) calendar days of the date of said monthly bill or the dispute shall be waived. Each Party agrees that any amount of any monthly bill that that Party disputes will be paid by that Party as set forth in Section 8 of the General Terms and Conditions of this Agreement.
- 4.7 CLEC will notify **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** when CLEC discontinues use of an OPC used to Query LIDB and/or CNAM Database.

- 4.8 **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** will apply all applicable Nonrecurring Charges to changes in previously established OPCs (other than disconnects of OPCs) as set forth in Sections 4.2 and 4.3.
- 4.9 Both Parties understand and agree that when CLEC uses a single OPC to originate Queries to **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** LIDB and/or CNAM Database, neither Party can identify to the other, at the time the Query and/or Response takes place, when such Queries support CLEC's CLEC operations within **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** incumbent serving areas and when such Queries support other uses of CLEC's service platforms.
- 4.10 If CLEC operates in more than one (1) State in <u>SBC-SWBT</u>'s or <u>SBC-AMERITECH</u> will apply company-level rates to the LIDB Services and/or CNAM Query provided to CLEC under this Agreement. <u>SBC-SWBT</u> and/or <u>SBC-AMERITECH</u> will develop these company-level rates based upon the rates established in the relevant States in their incumbent region(s) and an analysis of comparative usage of each state's LIDB and/or CNAM information.
- 4.11 The following applies only to **PACIFIC**:
 - 4.11.1 Except as set forth in Sections 4.11.2 through 4.11.6, **PACIFIC** will record usage information for CLEC's LIDB Service Queries terminating to **PACIFIC**'s LIDB. **PACIFIC** will use its SCPs as the source of usage data.
 - 4.11.2 Until such time as PACIFIC has the usage recording ability set forth in Section 4.5 above, CLEC will provide PACIFIC with usage information from which PACIFIC will bill CLEC for both CLEC's access and CLEC's Query-originating carrier customers' access to PACIFIC's Calling Name Database and to PACIFIC on a monthly basis by a date agreed to by PACIFIC and CLEC. CLEC will deliver such information to locations specified by PACIFIC. If CLEC uses a third-party's network to access PACIFIC's Calling Name Database and/or PACIFIC's LIDB for OLNS Queries, and CLEC's third-party network provider can record and provide PACIFIC with recordings of CLEC's usage, PACIFIC will accept such usage provided that the requirements in this Section 4.11 will apply to CLEC's third-party network provider.
 - 4.11.3 CLEC will provide to, or cause to be provided to, <u>PACIFIC</u> CNAM Query and/or OLNS Query usage information at no additional charge to <u>PACIFIC</u>. CLEC will either aggregate such usage by Originating Point

Code or CLEC will provide **PACIFIC** with reports that identifies usage by Originating Point Code. CLEC and **PACIFIC** will agree upon the format and media type that CLEC will use to provide such usage data to **PACIFIC**. CLEC understands and agrees that **PACIFIC** cannot identify access by Account Owner until **PACIFIC** has the capability set forth in Section 4.5 above. When **PACIFIC** has the ability set forth in Section 4.5 above, **PACIFIC** will bill CLEC based upon **PACIFIC**'s own usage recordings as set forth in Section 4.5 above.

- 4.11.4 **PACIFIC** will have the right to audit, at its expense, all source documents, systems, records, and procedures, to verify usage Information submitted by CLEC.
- 4.11.5 While the provisions in Section 4.11 are in effect, CLEC agrees that PACIFIC will bill CLEC for all CNAM Queries and/or OLNS Queries CLEC originate or transports to PACIFIC s network. CLEC will recover from its Query-originating carrier customers (if any) any charges associated with their access to PACIFIC s Calling Name Database or PACIFIC s LIDB for OLNS Queries, including such charges from PACIFIC. CLEC agrees that it will not bill its Query-originating carrier customers for any usage that CLEC has not reported to PACIFIC for billing. Once PACIFIC has the ability set forth in Section 4.5 above, PACIFIC and CLEC will jointly determine which, if any, of CLEC's Query-originating carrier customers will be direct-billed from PACIFIC as set forth in Section 4.5 above.
- 4.11.6 Based upon the data identified in Section 4.5 of this Appendix, **PACIFIC** will bill CLEC for its LIDB Service Oueries on a monthly basis.

5. OWNERSHIP OF INFORMATION

- 5.1 Telecommunications companies depositing information in **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** LIDB and/or CNAM Database (i.e., Account Owners) retain full and complete ownership and control over such information. CLEC obtains no ownership interest by virtue of this Appendix.
- 5.2 Unless expressly authorized in writing by the Parties, CLEC will use LIDB Service and/or CNAM Query only for purposes described in this Appendix. CLEC may use LIDB Service and/or CNAM Query for such authorized purposes only on a call-by-call basis. CLEC may not store for future use any non-CLEC data that CLEC access from SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH agrees that CLEC may use reports on LIDB usage and LIDB usage statistics and information similar to LIDB usage statistics to bill its carrier customers and to estimate CLEC's facilities usage needs, and for engineering, capacity, and network planning. CLEC agrees

that <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> may use statistics for the same purposes. CLEC may aggregate individual LIDB statistics regarding the number of CLEC's LIDB Queries and similar type of information during a specified time period, such as a month or a year. CLEC will only publish such statistics in aggregate form and will ensure that the all non-CLEC names are redacted and cannot reasonably be identified from the published materials.

- Proprietary information residing in <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> LIDB and/or CNAM Database is protected from unauthorized access and CLEC may not store such information in any table or database for any reason. All information that is related to alternate billing service is proprietary. Examples of proprietary information are as follows:
 - 5.2.1 Billed (Line/Regional Accounting Office (RAO)) Number
 - 5.2.2 PIN Number(s)
 - 5.2.3 Billed Number Screening (BNS) indicators
 - 5.2.4 Class of Service (also referred to as Service or Equipment)
 - 5.2.5 Reports on LIDB and CNAM Query usage
 - 5.2.6 Information related to billing for LIDB and CNAM Query usage
 - 5.2.7 LIDB and CNAM Query usage statistics
- 5.3 CLEC will not copy, store, maintain, or create any table or database of any kind based upon information received in a Response from **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** LIDB and/or CNAM Database.
- 5.4 If CLEC acts on behalf of other carriers, CLEC will prohibit its Query-originating carrier customers from copying, storing, maintaining, or creating any table or database of any kind based upon information they receive in a Response from SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH LIDB and/or CNAM Database.

6. TERM AND TERMINATION

6.1 This Appendix shall remain in effect unless the Interconnection Agreement is terminated (in which event this Appendix is automatically terminated simultaneously) or this Appendix is terminated separately from the Interconnection Agreement as a whole by either Party upon written notice given

ninety (90) days in advance of the termination date.

- 6.2 If a Party materially fails to perform its obligations under this Appendix, the other Party, after notifying the non-performing Party of the failure to perform and allowing that Party thirty (30) days after receipt of the notice to cure such failure, may cancel this Appendix upon written notice.
- 6.3 Notwithstanding anything to the contrary in this Appendix, if legal or regulatory decisions or rules compel **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** or CLEC to terminate the Appendix, **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** and CLEC shall have no liability to the other in connection with such termination.

7. LIMITATION OF LIABILITY

- 7.1 Party's sole and exclusive remedy against the other Party for injury, loss or damage caused by or arising from anything said, omitted or done in connection with this Appendix regardless of the form of action, whether in contract or in tort (including negligence or strict liability) shall be the amount of actual direct damages and in no event shall exceed the amount paid for LIDB Service.
- 7.2 The remedies as set forth above in this Appendix shall be the exclusive remedy against a Party, its affiliates, subsidiaries or parent corporation, (including their directors, officers, employees or agents).
- 7.3 In no event shall <u>SBC-SWBT</u>, <u>PACIFIC</u>, <u>SNET</u>, <u>SBC-AMERITECH</u> have any liability for system outage or inaccessibility, or for losses arising from the unauthorized use of the data by LIDB Service and/or CNAM Query purchasers.
- 7.4 SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH is furnishing access to its LIDB and/or CNAM Database to facilitate CLEC's provision of services to its End Users, but not to insure against the risk of non-completion of any call. While SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH agrees to make every reasonable attempt to provide accurate LIDB and/or CNAM Database information, the Parties acknowledge that Line Record information is the product of routine business service order activity and/or fraud investigations. CLEC acknowledges that **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** can furnish Line Record information only as accurate and current as the information has been provided to **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** for inclusion in its LIDB and/or CNAM Database. Therefore, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, in addition to the limitations of liability set forth, is not liable for inaccuracies in Line Record information provided to CLEC or to CLEC's Query originating carrier customers except for such inaccuracies caused by **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH negligence**, willful misconduct or gross negligence.

- 7.5 <u>LIABILITY PROVISIONS APPLICABLE TO CALLING NAME</u> INFORMATION SERVICE:
 - CALLING NAME INFORMATION PROVIDED TO CLEC BY SBC-7.5.1 SWBT, PACIFIC, SNET, SBC-AMERITECH HEREUNDER SHALL BE PROVIDED "AS IS". SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH MAKES NO WARRANTY, EXPRESS OR IMPLIED, REGARDING THE ACCURACY OR COMPLETENESS OF THE CALLING NAME INFORMATION REGARDLESS OF WHOSE AND, SBC-CALLING NAME INFORMATION IS PROVIDED. SWBT, PACIFIC, SNET, SBC-AMERITECH IN ADDITION TO ANY OTHER LIMITATIONS OF LIABILITY SET FORTH IN THIS AGREEMENT, SHALL NOT BE HELD LIABLE FOR ANY LIABILITY, CLAIMS, DAMAGES OR ACTIONS INCLUDING ATTORNEYS' FEES, RESULTING DIRECTLY OR INDIRECTLY FROM ACTS OR OMISSIONS IN CONNECTION WITH CLEC'S OR CLEC'S END USERS' USE OF THE CALLING NAME INFORMATION.
- 7.6 CLEC acknowledges that SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH Calling Name Database limits the Calling Name Information length to fifteen (15) characters. As a result, the Calling Name Information provided in a Response to a Query may not reflect a subscriber's full name. Name records of residential local telephone subscribers will generally be stored in the form of last name followed by first name (separated by a comma or space) to a maximum of fifteen (15) characters. Name records of business local telephone subscribers will generally be stored in the form of the first fifteen (15) characters of the listed business name that in some cases may include abbreviations. acknowledges that certain local telephone service subscribers may require their name information to be restricted, altered, or rendered unavailable. Therefore, SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH, in addition to any other limitations of liability set forth in this Agreement, is not liable for any liability, claims, damages or actions including attorney's fees, resulting directly or indirectly from the content of any Calling Name Information contained in SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH Calling Name Database and provided to CLEC's query-originating carrier customers, except for such content related claims, damages, or actions resulting from SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH willful misconduct or gross negligence.
- 7.7 CLEC acknowledges that certain federal and/or state regulations require that local exchange telephone companies make available to their subscribers the ability to block the delivery of their telephone number and/or name information to the terminating telephone when the subscriber originates a telephone call. This blocking can either be on a call-by-call basis or on an every call basis. Similarly,

a party utilizing blocking services can unblock on a call-by-call or every call basis.

CLEC acknowledges its responsibility to, and agrees that it will abide by, the 7.8 blocking/unblocking information it receives in SS7 protocol during call set-up. CLEC agrees not to attempt to obtain the caller's name information by originating a Query to **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** Calling Name Database when call set-up information indicates that the caller has requested blocking of the delivery of his or her name and/or number. CLEC also agrees not to block delivery of Calling Name Information on calls from blocked lines when the caller has requested unblocking. Therefore, **SBC-SWBT**, **PACIFIC**, **SNET**, SBC-AMERITECH, in addition to the limitations of liability set forth in this Section 7, is not liable for any failure by CLEC or CLEC's Query-originating carrier customers to abide by the caller's desire to block or unblock delivery of Calling Name Information, and CLEC agrees, in addition to any other indemnity obligations set forth in this Agreement, to hold SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH harmless from and defend and indemnify SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH for any and all liability, claims, damages, actions, costs losses, or expenses, including attorney's fees, resulting directly or indirectly from CLEC's or CLEC's Query-originating carrier customers' failure to block or unblock delivery of the Calling Name Information when appropriate indication is provided, except for such privacy-related claims, damages or actions caused by SBC-SWBT, PACIFIC, SNET, SBC-**AMERITECH negligence**, willful misconduct or gross negligence.

8. COMMUNICATION AND NOTICES

8.1 Ordering and billing inquiries for the services described herein from **SBC-SWBT**, **PACIFIC**, **SNET**, **SBC-AMERITECH** shall be directed to the Local Service Center (LSC).

9. CONFIDENTIALITY

9.1 The Parties' Proprietary Information is subject to the terms and conditions of Section 20 of the General Terms and Conditions in this Agreement.

10. MUTUALITY

10.1 CLEC agrees to make its Line Record Information available to SBC-SWBT, PACIFIC, SNET, SBC-SWBT, PACIFIC, SNET, SBC-SWBT, PACIFIC, SNET, SBC-SWBT, <a href="Through an industry standard technical interface and on terms and conditions set forth by applicable tariff or by a separate agreement between SBC-SWBT, PACIFIC, SNET, SBC-SWBT, SACIFIC, SNET, SBC-SWBT, SNET, SNET, SBC-SWBT, SNET, <a href="SBC-SWBT

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AMERITECH and the database provider. SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH agrees to negotiate in good faith to reach such an agreement. If SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH is unable to reach such agreement, chooses not to enter into an agreement with such a database provider, or chooses to discontinue using the services of such database provider, CLEC acknowledges that such CLEC Line Record information will be unavailable to any customer, including any CLEC's customer, that is served by SBC-SWBT, PACIFIC, SNET, SBC-AMERITECH service platforms (e.g., Operator Service Systems, Signaling Transfer Points, and/or switches).

11. APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS

11.1 Every interconnection, service and network element provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement which are legitimately related to such interconnection, service or network element as contained in Section 2.9 of the General Terms and Conditions.